



Account Manager / Senior Accountant

Job Description:

- Conduct sales calls, develop new customers to maximize the potential market
- Communicate with target audiences and build and develop customer relationships
- Maintain relationships with prospects, recommending IT solutions to fit their needs
- Identify new products by remaining current on industry trends, market activities
- Prepare proposal documents for bidding process
- Negotiate contracts and close agreements to maximize profits
- Assist the Sales Manager in planning and implementing strategies

Requirement:

- University graduated or above
- Proven work experience as an Account Manager, Senior Account Manager or relevant role
- Proven ability to juggle multiple account management projects at a time, while maintaining sharp attention to detail
- Proficient in speaking and writing in English and Cantonese; knowledge of Mandarin is an advantage
- Responsible, able to work under pressure and have good interpersonal and communication skills
- Achieve assigned sales quota
- Immediate available is preferable



Administration Deputy Officer / Officer

Requirements:

- High school graduated or above.
- Preferably 1-2 years' relevant working experience.
- To provide operational and administrative support to sales team, follow the related tasks when sales person generate the leads, order coordination and delivery handling internally.

-Details:

- Supporting Sales Operations
 - Responsible for data entry
 - Handle customers' enquiries and follow-up
 - Handle and answer incoming phone calls
 - Provide administrative and secretarial support
- Pleasant personality with good interpersonal and communication skills.
 - Ability to work independently as well as part of a team.
 - Good command of spoken & written English.
 - Immediate available is highly preferable.

A competitive salary package will be negotiated with the right candidate based on skill and experience. All applications will be treated with strict confidence and used for recruitment purposes only.



Field Service Engineer

Job Description:

- Perform installation of all IT related frontline equipment such as PCs, Printers, Telephones, as well as related software such as operating system (Microsoft or Linux), applications.
- Physically transport self and necessary materials or equipment to on-site and off-site locations.
- Provide technical assistance and support, collaborating with other technicians(network engineer and system engineer)
- Coordinate and work closely with other IT team members to support project delivery and issues resolution
- Responsible for providing preventive maintenance service on all IT equipment such as routers, switches, servers, etc.
- Provide first line front end support service to Internal IT
- Provide onsite/secondment service to customer (if needed)
- Ensure all jobs are completed on time and to customer specification and satisfaction
- 7x24 On-duty support (if needed)

Requirement:

- Bachelor degree in Computer Science, Engineering or related fields
- General understanding of IP addressing, VLAN, wireless networking, Microsoft Active Directory & DHCP
- Hardworking, self-motivated and willing to work under pressure
- Good command of both written and spoken English, Cantonese and Mandarin

Consider a Plus

- Experience troubleshooting printers and windows based devices
- Windows server setup and installation experience



Junior Supervisor/Supervisor – Field Service Engineer

Job Description:

- Perform installation of all IT related frontline equipment such as PCs, Printers, Telephones, as well as related software such as operating system (Microsoft or Linux), applications.
- Physically transport self and necessary materials or equipment to on-site and off-site locations.
- Provide technical assistance and support, collaborating with other technicians(network engineer and system engineer)
- Coordinate and work closely with other IT team members to support project delivery and issues resolution
- Responsible for providing preventive maintenance service on all IT equipment such as routers, switches, servers, etc.
- Provide first line front end support service to Internal IT
- Provide onsite/secondment service to customer (if needed)
- Ensure all jobs are completed on time and to customer specification and satisfaction
- Leading a team of Field Service Engineers to complete the above works
- Monitor and escalate unresolved issues as required
- Provide report on regular basis or upon request

Requirement:

- Bachelor degree in Computer Science, Engineering or related fields
- General understanding of IP addressing, VLAN, wireless networking, Microsoft Active Directory & DHCP
- Familiar with Casino floor and end user desktop applications
- Hardworking, self-motivated and willing to work under pressure
- Having good leadership abilities
- Good command of both written and spoken English, Cantonese and Mandarin

Consider a Plus

- Experience troubleshooting printers and windows based devices
- Windows server setup and installation experience
- Hospitality or gaming working experience
- With experience in managing 7x24 shifts



Product Developer

Job Description:

- Work collaboratively with engineering, pre-sales, marketing department to lead effective process improvements
- Follow and Execute company product strategy
- Communicate with our solution provider to get latest industry information
- Assist in define solution requirement
- Assist in develop new product according to company development direction
- Assist in building a platform to provide a single view dashboard to our customer
- Design solution document

Requirement:

- Bachelor's degree in Computer related field or equivalent demonstrated knowledge
- 1 year relevant experience in cybersecurity
- Ability to work independently
- Ability to independently pursue new ideas and innovations
- Understand business security requirements
- Familiar with TCP/IP, common network protocol, OSI model, traffic-flow, defense-in depth framework
- Detailed understanding of cyber security concept, secure network design, security monitoring and intrusion detection
- With a certain level of curiosity, eager to learn new technologies in the field of cyber security
- Familiar with Microsoft office family
- Must possess excellent communication skills, as well as strong verbal and written communication skills
- Candidate with less experience will be considered as trainee

Consider a Plus:

- Experience in crafting and leading the deployment of security architectures
- Familiar with Splunk or other SIEM tools
- Knowledge of Security Operations Center architecture
- Experience in front end programming
- CISSP holder
- Strong understanding of vulnerability management
- Strong understanding of penetration technique
- Experience with attacks and mitigation methods
- Experience in definition of secure systems



Project Coordinator

Job Description:

- Reporting to Senior/Project Manager,
- Monitor and coordinate with engineers and sub-contractors in developing IT infrastructure design, preparing documents and report
- Monitor and supervise the sub-contractors in completing their assignment
- Manage IT infrastructure projects including IP network, IP telephony, End-User Computer, Server, Storage, Security, etc.
- Perform project management functions including scope management, resource and schedule management, risks and issues management, quality management, change control, etc.
- Report project status effectively to client management and Boardware Management
- Perform other related duties as assigned

Requirement:

- Bachelor degree in Information Technology, Business or related discipline
- Minimum 1 year solid experience in IT
- Working experience in IT, especially in System Integrator industry
- Familiar with project management software, such as Microsoft Project
- Hardworking, self-motivated and willing to work under pressure
- Good command of both written and spoken English, Cantonese. Mandarin is an advantage.

Consider a Plus

- PMP Certification
- PRINCE2 Certification



Senior System Engineer

Job Description:

- Establishing infrastructure environment by designing system configuration, directing installation, defining documenting and enforcing system standards
- Design and implementation of new solutions and improving resilience of customer's infrastructure environment
- Collaborating with architects/supervisors on infrastructure optimization
- Perform maintenance and system upgrades including service packs, patches, hot fixes and security configurations
- Securing infrastructure systems by establishing and enforcing policies, and defining and monitoring access
- Updating job knowledge by participating in educational opportunities, reading professional publications
- Configuration of infrastructure solution, including but not limited to Microsoft enterprise administration, Backup, virtualization & storage
- Coordinates with vendors/customers for project implementation & technical support
- Provide Level 2 support and troubleshooting to customer to resolve issues
- On-duty support

Requirement:

- Bachelor degree in Computer Science, Engineering or related fields
- Good knowledge on Microsoft AD, Exchange/VMware/Backup
- Hardworking, self-motivated and willing to work under pressure
- Good command of both written and spoken English, Cantonese and Mandarin
- 3-5 years working experience

Consider a Plus

- VMware VCP
- Microsoft MCSE



Service Engineer

Job Description:

- Establishing infrastructure environment by designing system & network configuration, directing installation, defining documenting and enforcing system standards
- Collaborating with architects/supervisors on infrastructure optimization
- Perform network maintenance and system upgrades including service packs, patches, hot fixes and security configurations
- Securing infrastructure systems by establishing and enforcing policies, and defining and monitoring access
- Updating job knowledge by participating in educational opportunities, reading professional publications
- Configuration of infrastructure solution, including but not limited to Microsoft enterprise administration, Backup, virtualization & storage
- Coordinates with vendors/customers for project implementation & technical support
- Provide Level 1 support and troubleshooting to customer to resolve issues
- On-duty support

Requirement:

- Bachelor degree in Computer Science, Engineering or related fields
- Good knowledge on Microsoft AD, Exchange/Vmware/Backup
- Hardworking, self-motivated and willing to work under pressure
- Good command of both written and spoken English, Cantonese and Mandarin

Consider a Plus:

- CCNA