

# **Huawei Services (Hong Kong) Co., Ltd. – Macau Branch**

## **Assistant Solution Engineer (5G / Cloud / Network / AI / Digital Power)**

(Yearly renewable contract under 3rd party service provider: Manpower)

**(This is a pre-sale a Yearly Renewable Contract Position employed under our 3rd party Service Provider: Manpower).**

### **Company Background:**

As a global ICT company with a presence in over 170 countries and regions, we provide a broad platform where employees can realize their personal value. This is an excellent opportunity to build up your career in ICT industry where you be enriched with our Huawei innovative business solutions. We seek and reward talent. At Huawei, if you are driven and show results, your efforts will be rewarded. Join us for a Building a Better Connected World.

### **Job Responsibilities:**

- Responsible to provide 5G / Cloud / Network solutions to our customers;
- Responsible to keep track with the solution timeline with our leading-edge operating system ensure service customer satisfaction;
- Responsible to understand market demands and customer requirements and provide feedback to R&D;
- Responsible to fulfill product penetration, obtain bidding qualifications, and assist in market breakthrough (from involving product configuration, quotation, technical proposal preparation etc);
- Responsible to communicate closely with different stakeholders to ensure smooth process

### **Job Requirements:**

- Bachelor degree or above. Major in Electronic and Computer Engineering, Computer Science, Electrical and Electronic Engineering or other related engineering or science disciplines is preferred.
- Good command of written and spoken English and Cantonese. Ability to speak Mandarin is an advantage.
- Sound knowledge of communications network is a big advantage.
- Ability to take responsibility and commitment of your own missions.
- Ability to work under pressure with a self-motivated and challenging mindset.

- Ability to communicate with different stakeholders and be the problem resolver.
- Ability to enrich yourself with new concepts and theories.

## **Assistant Technical Services Engineer**

### **(5G / Cloud / Network / AI / Digital Power)**

(Yearly renewable contract under 3rd party service provider: Manpower)

**(This is a post-sale and a Yearly Renewable Contract Position employed under our 3rd party Service Provider: Manpower).**

#### **Company Background:**

As a global ICT company with a presence in over 170 countries and regions, we provide a broad platform where employees can realize their personal value. This is an excellent opportunity to build up your career in ICT industry where you be enriched with our Huawei innovative business solutions. We seek and reward talent. At Huawei, if you are driven and show results, your efforts will be rewarded. Join us for a Building a Better Connected World.

#### **Job Responsibilities:**

- Provide technical service in 5G / Cloud / Network / AI / Digital Power
- Design and implement system service solution according to customer requirements
- Take charge of installation, debugging and commissioning of relevant equipment
- Conduct system and product test and provide quick response for customer enquiries
- Troubleshoot and fix the problem concerning performance of products and to ensure proper function of network
- Provide technical support service to customers concerning relevant system and products
- Provide on-site technical and products training for customers
- Handle customer enquiries and complaints

#### **Job Requirements:**

- Bachelor degree or above. Major in Electronic and Computer Engineering, Computer Science, Electrical and Electronic Engineering or other related engineering or science disciplines will be preferred.
- Good command of written and spoken English and Cantonese. Knowledge of Mandarin is an advantage.
- Customer service oriented, can work effectively under pressure.
- With commitment, sense of responsibility and an open mind to learn new concepts and theories.
- Strong analytical reasoning and problem solving skills, self-motivated, aggressive and hardworking.

## **IT Engineer**

This is a post-sale and Yearly Renewable Contract Position. (Service Provider: Manpower).

### **Job Responsibilities:**

- Participate in complex and high performing network infrastructure projects from plan, design, configure and implementation;
- Perform technical expertise for daily network and security administration, operations and maintenance activities;
- Perform root-cause analysis and resolve network-related incidents;
- Prepare and coordinate with third parties on project implementation

### **Job Requirements:**

- Degree in Computer Engineering, Information Technology or related disciplines;
- Knowledge in GPON, OLT, BNG, Layer 2/3/4 networking, IP product, Routing Protocols, BGP, MPLS, Firewall, Wi-Fi, DNS, SDN, LAN etc;
- Preferably CCNP/HCIP, CCIE/HCIE certified, or equivalent;
- Passionate about troubleshooting and getting to the root cause of issues and incidents;
- Good command of English/Cantonese/Mandarin;
- Ability to work in a team and build up good relations with all projects stakeholders;
- With integrated decision-making skills, ability to prioritize and focus.